



PACS
Nurturing
Food Security

**PHOENIXVILLE AREA
COMMUNITY SERVICES**

**ANNUAL
REPORT**

**2022 -
2023**



A Message From Our President: Mary Fuller

I recently overheard one of our shoppers in the Market say, “Coming to PACS is the highlight of my day!” To me, that speaks volumes about what we (PACS staff, volunteers, Board of Directors and donors) have been working so hard to build: a place where our neighbors feel respected and safe while having access to healthy, nutritious food. A place that doesn’t bear the “stigma” of coming to a food pantry. Each day, we work hard to create a pleasant environment so that every shopper will feel that coming to PACS is the highlight of their day.



This fiscal year we've made great strides, which we know will continue into the next year. There is, though, more to do. PACS is constructing a much needed walk-in refrigeration and freezer unit, but there is more infrastructure work to be accomplished. While we provide food support to 33 local agencies, we're working to set up 24/7 food access through food bins and repurposed newspaper boxes.

I’m incredibly proud to be part of the team that battles food insecurity so fiercely. I welcome anyone who wants to join the fight to reach out to us to learn how you too can make a difference.

PACS STAFF MEMBERS



Mairi Dewey
*Operations &
Volunteer Manager*



Maria Jordan
*Client Services
Manager*



Julie Mokrzycki
*Grant Writer &
Market Manager*



Meredith Ferry
*Warehouse
Coordinator*



Mike Claus
*Food Recovery
Relations Manager*



Debbie McGinn
*Program &
Development
Coordinator*



Erica Johnson
*Marketing
Coordinator*

Executive Board Committee



**Frederick
Hubler Jr.**
Board Chair



Tony Odorisio
Vice Chair



Janet Gerner
Board Secretary



Don Dewey
Board Treasurer

BOARD MEMBERS

Josh Baker, Marc Circus, Dave Garlick, Ryan Kerry, Frank Loughry,
Connie Pollock, Susan Verbonitz, Marrea Walker-Smith

A Message From Our Board Chair: Fred Hubler Jr.

In my seven years as Chairperson, it's been a privilege to witness the incredible transformation of our local food pantry into a full service food center. This year's annual report tells a story of unprecedented achievement—our services have expanded tenfold, reaching a broader spectrum of our community. Notably, our continued expansion of our 24,000-sq. ft. building stands as a testament to our dedication. What's even more remarkable is that, through collective efforts, we managed to pay off the entire building in less than 18 months.

As I retire from this Board, I take immense pride in the legacy we've built together, knowing that PACS is now better equipped than ever to serve our neighbors and combat food insecurity.

This growth could not have happened without the support of talented and dedicated staff, the help of volunteers, and the continued support of our donors. The mix of all three are what makes PACS special now and for the next 50+ years.

As with all “seasons”, it is now time for PACS to continue to grow roots in our new building and continue to expand so we can continue the support of our friends and neighbors who are food insecure.

I want to thank the rest of the Board who put up with my “what if we.....” crazy ideas that turned out to not be that crazy after all. As I step off the PACS stage, I assure that you will be in great hands under the direction of our President and the energized and engaged Board of Directors.

It's been an honor to serve this community and organization. I thank you all for your support.

Our Dedicated Volunteers

WE WOULD NOT BE ABLE
TO DO WHAT WE DO
WITHOUT OUR
150+
ACTIVE VOLUNTEERS

Volunteer Appreciation Week April 2023

From April 16th to the 22nd, we dedicated each day to spotlighting our hardworking volunteers across every aspect of our organization. Without them, we wouldn't be able to make the impact we do in the Phoenixville community. Whether they're assisting in our market, contributing in the warehouse, driving our vans, or serving on our Board, each volunteer plays a crucial role.

Honorees 2022-2023

PACS could not provide the services and support to the community without the time and effort from many of our wonderful volunteers.

Here are our volunteers of the quarter that we would like to recognize to highlight their tremendous contribution to PACS.



Carol Sutton



Mary McGown



Elaine Miller



Volunteer of the Year

Joe Cowan

Read more about our
volunteers here:



A Year In Review

As we reflect on the past year, we are grateful for the support of our volunteers, donors, and community partners. We look forward to continuing our mission of fighting food insecurity and building a stronger, more resilient community. The tireless efforts of our team have ensured that those who come to us for help receive the support they need. We have also experienced significant growth and started the expansion of our facility to allow us to accommodate more families who need our assistance.



A HUGE Milestone

In May 2023, our A Simple Gesture (ASG) program reached over **500 participants** after only two years.

The ASG program is a convenient way for our community to donate from their front porch. When someone subscribes to the ASG program, they receive a GREEN reusable bag to fill every other month. Our Volunteers will pick up the filled bag and bring it to PACS to be sorted by our team.

Every other month, PACS collects roughly 7,000 to 8,000 pounds of food and supplies thanks to the generosity of the community.

Forms & Submissions > ASG Signup ****WE HIT 500!**

ASG Signup

Default view 500 items, 1 Sort	Need A Bag 11 items, 2 Sorts, 1 Filter	lastname 500 items, 2 Sorts
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Signup at pacspbx.org/asimplegesture

A SIMPLE GESTURE
PACS

Financial Statement Fiscal Year 2022 - 2023

Grants	\$479,054
Government	\$184,882
Contributions	\$244,746
In-Kind	\$8,169,902
Inv Income & Other Revenue	\$281,521
Total Revenue	\$9,360,105
Program	\$8,931,356
Administrative/General	\$76,279
Fundraising	\$88,180
Total Expenses	\$9,095,815

Our Impact On Food Insecurity

Serving Our Neighbors:

Our Market receives an average of 150 guests each day, with the average guest collecting food for a family of three. As a result, we serve nearly 450 people daily.

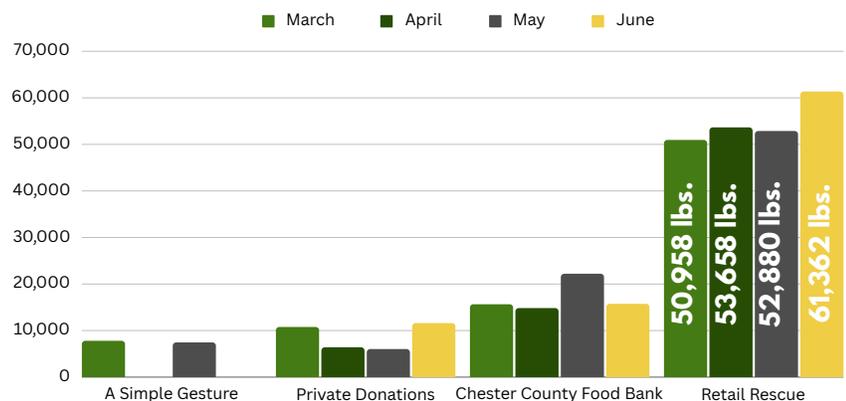
Our Monthly Food Appointments assist roughly 68 families a week, or 288 a month with full grocery orders.

We are proud to serve more than 12 Zip Codes in the surrounding Phoenixville area.

How Much Food Do We Receive?:

Our Retail Rescue alone brought in **550,100 lbs.** of food in FY 22-23; that is **over a half a million pounds** of food that we saved from landfills!

March - June 2023



New Changes This Year

INFRASTRUCTURE UPGRADES

In January 2023, Representative Chrissy Houlahan and her team helped us secure a \$1,056,000 grant. This grant will be vital to help us expand our refrigeration capacity and improve our food processing ability. This is important work that will enable us to rescue, store, and distribute more food than ever before. The upgrades will enable us to meet the needs of the increasing number of people we assist on a daily basis. We're extremely grateful to Rep. Chrissy Houlahan, Sen. Bob Casey and everyone who worked hard to secure this grant for PACS.



A CORPORATE SIMPLE GESTURE



Our A Corporate Simple Gesture Program (ACSG) began in January 2023. My goal in starting this program was to develop relationships between PACS and local corporations interested in giving back to the community by assisting those experiencing food insecurity. As of the end of the 2022-2023 Fiscal Year, we had 15 ACSG participants collecting non-perishable food and item donations several times a year. In a short amount of time, the program has grown to include a diverse range of partners. From the Borough of Phoenixville, to residential developments, preschools, churches, store fronts, restaurants, medical offices, and beyond, our program has attracted a wide variety of contributors. We look forward to our new partnerships in the coming fiscal year, as well as greatly appreciate all of our current participants who are making a positive impact in our community to help our neighbors in need.

- **Debbie McGinn**, Program and Development Coordinator



**101 Buchanan Street
Phoenixville, PA 19460**



Phone Number

610-933-1105



Email Address

info@pacsphx.org



Website

www.pacsphx.org

We're Social!



@pacsphx