



Annual REPORT

2023 - 2024

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A YEAR IN REVIEW

PACS' INFRASTRUCTURE UPGRADES

Back in 2023, PACS began its first of three phases of construction. Phases 1 & 2 included our new walk-in refrigeration system spanning over 2,000 square feet, electrical upgrades, expanded market space, three-stop lift, and ADA accessible restroom and various overall enhancements to the building. Phase one was crucial for enhancing food storage and longevity, expanding recovery efforts to reduce waste, and collaborating with agencies to support more people in need; while Phase two helped to increase food and support to meet rising demand, ensure a safe work environment for staff and volunteers, improve building accessibility, and enhance the shopping experience for guests.

PACS INFRASTRUCTURE PLAN

PHASE 1

-  New Walk-In Refrigeration System
-  Electrical Upgrades

PHASE 2

-  Expanded Warehouse & Market
-  Building Generator
-  New Three-Stop Lift
-  New ADA Accessible Bathroom

BEFORE



AFTER



MARKET EXPANSION

The PACS Market received a much needed expansion, almost doubling its size. The additional floor space allows us to serve more neighbors and reduce wait times, especially in harsh weather. The additional floor and shelf space also create room for more food distribution.

June 2024

OTHER PACS EVENTS



SEPTEMBER, 2023



NOVEMBER, 2023



APRIL, 2024

BIDDING FAREWELL TO FRED HUBLER JR.

During our VIP Ribbon Cutting Ceremony*, PACS' new board chair, Sue Starling, helped us honor Fred Hubler Jr. - our former Board Chair.

Everyone expressed their sincere gratitude for his years of dedication and hard work within the PACS organization.

We all extend our best wishes for his future endeavors!

*September, 2024



Our new refrigeration system allows us to rescue more food and properly store it.



Going Up!

Our new three-stop lift allows us to more efficiently transport foods from our warehouse levels to our Market.



Our Dedicated Volunteers

WE COULD NOT
ACCOMPLISH
OUR GOALS
WITHOUT OUR

180+

ACTIVE VOLUNTEERS!



Lois Gould Awardee for Volunteer of the Year:
ELAINE MILLER

Alan Preston and Elaine showing off their Presidential Award gold medals, each for putting in more than 500 hours of service!



Our Volunteers Truly Are The HEART of PACS!

We wouldn't be able to offer our services and support to the community at the level we do without the dedication and hard work of our amazing volunteers. Each volunteer brings a unique set of skills and a heart full of compassion, contributing in countless ways to improve the lives of those we serve. We are incredibly grateful for their unwavering support.

We could not do what we do without them.



Every December, we host a special event to express our gratitude for our hardworking volunteers who support our mission. This past year, numerous volunteers gathered at PACS to be honored for their dedication and efforts over the prior year. Many volunteers also received presidential pins in recognition of their hours of commitment.



**READ MORE ABOUT OUR
VOLUNTEERS HERE:**



A Message From Our President: Mary Fuller

This past year, we’ve achieved so much, not only through our infrastructure upgrades, but also our ability to adapt and change in these challenging times. Without the essential upgrades, such as our over 2,000 square foot refrigeration and freezer unit, as well as the Market expansion, we couldn’t do what we do today. With the increased cold storage, we are able to rescue and store more food than ever before. Each new completed project will continue to be crucial in meeting the ever-growing demand for food assistance in our community.

I’d also like to personally thank the Dolan team for their work on the construction to date, and Tom Carnevale for his expertise in designing the architectural plans for our building. Without them, our vision for a better facility wouldn’t be possible.

None of our accomplishments would be possible without the ongoing dedication and support of our incredible staff and volunteers. Each and every one of them plays a vital role in advancing our mission and making a lasting impact on our community.

As we look ahead to the future and our final construction plans, we are excited to continue making a positive difference in the lives of those we serve, and what lies ahead for PACS.



Mary Fuller
PACS
President

Board of Directors Executive Committee



Sue Starling
Board Chair



Connie Pollock
Vice Chair



Janet Gerner
Board Secretary



Don Dewey
Board Treasurer

BOARD MEMBERS

Josh Baker, Frank Loughry, Dave Garlick, Tony Odorisio, Ryan Kerry, Marrea Walker-Smith, Susan Verbonitz

A Message From Our Board Chair: Sue Starling

It has truly been an amazing year at PACS. We saw an increase in direct food aid by more than 65% this year as compared to last year, and while seeing food insecurity rise is never a good thing, PACS continues to creatively seek solutions to meet the community’s needs.

Our team built new relationships with food suppliers to increase food recovery, expanded our Market area, found new ways to minimize food waste, worked with our neighbors in the community to enable regular group donations, formalized our group/corporate volunteer programs and expanded our food delivery programs to the homebound and senior communities. At an administrative level, we are optimizing our internal processes, enhancing our Board and expanding our development efforts.

A big thank you to Mary Fuller and the entire PACS staff. They exemplify compassion and determination every day. They worked through significant construction upheaval this year, knowing that PACS will be better for it in the end. They rise to every challenge and barrier put before them.

Finally, our volunteers are amazing! I am awestruck each year at the Volunteer Appreciation event when Mary hands out tokens for the number of hours worked – it’s incredible. We could not do what we do without our volunteers. Thank you!

If you haven’t ever visited PACS, I encourage you to do so. Perhaps get a group of 8 or 10 friends or co-workers to volunteer with you. Launch a food drive at your office or in your neighborhood. Attend one of our many fundraisers throughout the year. You will be amazed at how you get back more than you give.

With sincere thanks for your support –

Susan Starling
Board Chair

THE PACS TEAM



Mairi Dewey
Operations
Manager



Maria Jordan
Client Services
Manager



Meredith Ferry
Warehouse
Coordinator



Mike Claus
Food Recovery
Relations Manager



Julie Mokrzycki
Grant Writer &
Market Manager



Zoe Hussong
Inventory System
Specialist



Debbie McGinn
Program &
Development
Coordinator



Erica Casiano
Marketing
Coordinator

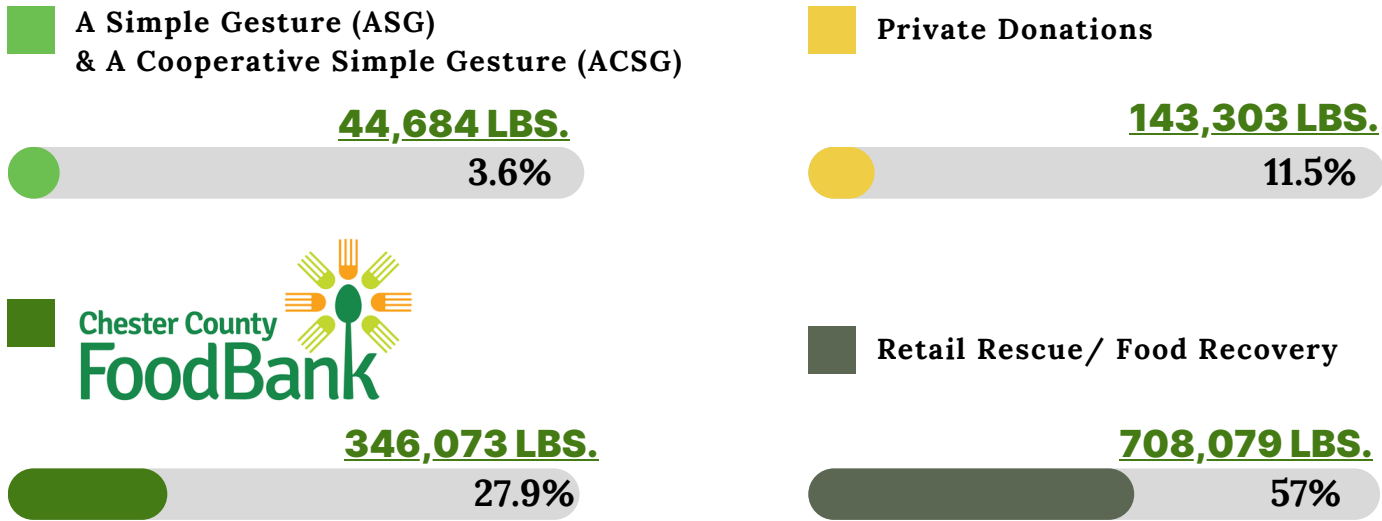
Financial Statements

Fiscal Year July 1, 2023 - June 30, 2024

Grant	\$384,917
Government	\$1,540,032
Contributions	\$322,650
In-Kind	\$14,193,086
Inv Income & Other Revenue	\$373,814
Total Revenue	\$16,814,499
Program	\$15,041,430
Administrative/General	\$75,532
Fundraising	\$91,645
Total Expenses	\$15,208,607

Where Does Our Food Support Come From?

Fiscal Year July 1, 2023 - June 30, 2024



This past Fiscal Year, 2023-2024, our Retail Rescue program saved roughly **59,000 lbs. per month.** That means an additional **19,667 people** were able to receive food that would have otherwise gone to waste!

Thank You To Our Infrastructure Upgrades Donors



PA 06 Community Funds/
HUD Application Sponsored
by Chrissy Houlahan



Phoenixville Community Health
Foundation



Chester County ARPA
Awarded By
Chester County Commissioners



CHESTER COUNTY
DEPARTMENT OF
COMMUNITY
DEVELOPMENT

Awarded By
Chester County Commissioners



PHILABUNDANCE



pennsylvania
DEPARTMENT OF AGRICULTURE



Southface
Institute

The Gordon
Charter Foundation

Suburban
Development Council

